



Press Release  
March 2008

## **DPD launches [www.neuzustellung.de](http://www.neuzustellung.de) service portal**

Consignees can now arrange the repeat delivery of their shipments right round the clock

**Aschaffenburg, 31 March 2008 – Consignees who are not located at home when DPD delivers their parcel can now provide new delivery instructions flexibly and conveniently via the recently launched portal [www.neuzustellung.de](http://www.neuzustellung.de). A range of options is available here, enabling them at any time to arrange for their parcel to be delivered to a different address or to a DPD Parcel-Shop, for example, with just a few clicks of the mouse. Delivery on a different date is also possible.**

After an unsuccessful delivery attempt the [www.neuzustellung.de](http://www.neuzustellung.de) service portal gives consignees the opportunity to arrange the next delivery to their individual requirements, without being dependent on business hours. If instructions are given by midnight the repeat delivery will as a rule be made as early as the following day. Delivery to a different address – for example to the consignee's place of work or to a different town – is just as possible as delivery on any date which the consignee selects. Alternatively parcels can also be redirected to a DPD Parcel-Shop and collected from there.

This service once more demonstrates DPD's customer focus in both the business and private sectors. The service benefits shippers and their consignees to an equal degree, because thanks to the new portal goods reach their destination even faster and more reliably. The online service is simple to operate, only takes a few minutes and requires no registration. Among German parcel service providers this DPD facility is unique.



## Press Release

March 2008

The basis for redirecting a shipment is the parcel notification number, also a new development, which appears on the delivery notification card that is left in the consignee's letter box. Of course it will continue to be possible for customers to arrange repeat deliveries by phone. And if consignees don't decide to take advantage of this new option for organising the repeat delivery of their parcels themselves, DPD will as usual make its maximum of three delivery attempts.

### **About DPD**

With the shipment of 2 million parcels a day in a seamless international network DPD is one of Europe's leading providers of parcel services. DPD offers its customers a wide spectrum of domestic and international services. The product portfolio ranges from standard and express parcels via online shipping and shipping at Parcel-Shops down to individual solutions for business customers. At more than 500 depots in 39 countries a workforce numbering over 22.000 and 15.000 vehicles operate on behalf of 200.000 business customers as well as small-scale and private shippers. DPD is managed by its Chief Executive Officer Arnold Schroven. France's GeoPost Group, a wholly-owned La Poste subsidiary, is the majority shareholder in DPD. The minority shareholders are DPD Systemlogistik GmbH & Co. KG (10,47 per cent shareholding) and DPD Zeitfracht GmbH & Co. KG (6,21 per cent shareholding).

### **About DPD in Germany**

DPD is Germany's leading provider of standard parcel services for business customers. As part of the international DPD network DPD offers a wide spectrum of domestic and international services on the German market. These services range from standard domestic and international shipping to express deliveries and are also aimed at small-scale and private shippers, who have access to efficient parcel shipping with DPD via 2.500 Parcel-Shops and online shipping. DPD has 74 depots in Germany, where a workforce of 7.500 and 7.000 vehicles are in daily operation on behalf of the customers.

### **About GeoPost**

The GeoPost Group regroups the Express subsidiaries of La Poste Group and is a major force in Express throughout Europe as demonstrated by its first rate DPD road network. GeoPost serves more than 230 countries on behalf of over 300,000 customers in the world. GeoPost is positioned in 1st place in France and 3rd place in Europe for the CEP (Courier Express Parcels) market with a turnover of € 3.1 billion in 2007.

### **Press contact:**

DPD Dynamic Parcel Distribution GmbH & Co. KG  
Dr. Pia-Maria Zecevic  
Director Communications  
Wailandtstraße 1  
D-63741 Aschaffenburg  
Phone: +49 6021 492 7074  
E-Mail: pia-maria.zecevic@dpd.com